

INDEX (Windows 3.0)/CONTENTS (Windows 3.1) - HELPNUGI

**NUGI Ver. 92.9.1.1**

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This help file may be freely distributed across the Internet.

**Instructions** - Click on the green, underlined terms to 'jump' to topics. Use the page-up/down keys and scroll bars to move through the text. [Click here](#) for more information on using the Windows help system.

**Tip:** 'MAXIMIZE' the HELP window for easy viewing.

[Introduction to the Internet](#)

[How to use this help file...](#)

[Feedback - Updates](#)

**General Comments** (Please read)

This file was originally created for use under the 3.0 version of Windows and is currently being modified and enhanced. Each section is ready for printing (provided that you have configured your printer under Windows). The search jumps that are provided will take you into a section and not necessarily directly to the topic that you are searching for. I am very interested in feedback on this or any other aspect of the project. Please see the feedback section for information on contacting me. Thanks and I hope that you find this help file helpful!

## **Updates**

This file will be updated periodically. Future versions will contain pointers to new and evolving Internet services and features. Updates will reflect user feedback so if you have an item you would like included or if you have suggestions please email them to me.

Thanks!

:)  
Dale

## **Feedback**

Please send your comments and suggestions to:

Internet address -

**dreagan@novavax.nova.edu**

or UUCP address -

**pirates.armstrong.edu!dreagan!nugi\_feedback**

or if you are on CompuServe (type everything within quotes) -

**">INTERNET: daler@pirates.armstrong.edu"**

## About this Help file

### Using Windows Help files

**Source:** This file was converted from an online document known as FYI 4 (Answers to Commonly asked "New Internet User" Questions). The FYI file provides details on obtaining FYIs and RFCs.

**About the Help Author:** Dale Reagan created these files while completing graduate school at NOVA University in Fort Lauderdale, FL, USA. This help file was part of a practicum report in a Master of Science degree program. It is being modified as a SHAREWARE product and this release is provided for market testing and evaluation. Please feel free to share these files with friends and colleagues. If you are interested in the SHAREWARE release and if you would like to be on the mailing list, then please send a note to:

dreagan!nugi\_news@pirates.armstrong.edu

If you need a consultant/programmer for a help file project (or if you would like a CUSTOM version of NUGI) then please contact me at:

dreagan!help\_prj@pirates.armstrong.edu

Features of Windows Help files

**Buttons**

Click on these      Action

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Help Index	Returns you the beginning of the help system.
Back	Returns you to the previous TOPIC.
<<Browse	Returns to previous TOPIC in a series.
>>Browse	Forward to next TOPIC in a series.
Search	Locate TOPICS containing keywords or phrases.

### Menu Items

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File - select a help file, print a help TOPIC,  
Printer setup, Exit help.

Edit - Copy help text to clipboard, create a help  
annotation.

Bookmark - define a bookmark (an easy way to return to a  
topic).

Help - Windows system help, including help on Help.

**Press F1 and select 'Help Commands' for more details.**

**FYI4**  
**New User Internet Guide**  
**Answers to Commonly asked "New Internet User" Questions**

Status

**For Your Information 4: Table of Contents**

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**Status**

Network Working Group  
Request for Comments: 1206  
FYI: 4  
Obsoletes: RFC 1177

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FTP Software, Inc.  
A. Marine  
SRI

February 1991

FYI on Questions and Answers  
Answers to Commonly asked "New Internet User" Questions

Status of this Memo

This FYI RFC is one of two FYI's called, "Questions and Answers" (Q/A), produced by the User Services Working Group of the Internet Engineering Task Force (IETF). The goal is to document the most commonly asked questions and answers in the Internet.

This memo provides information for the Internet community. It does not specify any standard. Distribution of this memo is unlimited.



## 1. Introduction

New users joining the Internet community have the same questions as did everyone else who has ever joined. Our quest is to provide the Internet community with up to date, basic Internet knowledge and experience, while moving the redundancies away from the electronic mailing lists so that the lists' subscribers do not have to read the same queries and answers over and over again.

Future updates of this memo will be produced as User Services members become aware of additional questions that should be included, and of deficiencies or inaccuracies that should be amended in this document. An additional FYI Q/A will be published which will deal with intermediate and advanced Q/A topics.

The Q/A mailing lists are maintained by Gary Malkin at FTP.COM. They are used by a subgroup of the User Services Working Group to discuss the Q/A FYIs. They include:

quail@ftp.com

This is a discussion mailing list. Its primary use is for pre-release review of the Q/A FYIs.

quail-request@ftp.com

This is how you join the quail mailing list.

quail-box@ftp.com

This is a write-only list which serves as a repository for candidate questions and answers. It is not necessary to be on the quail mailing list to forward to the quail-box.

## **2. Acknowledgements**

The following people deserve thanks for their help and contributions to this FYI Q/A:

Vint Cerf (CNRI),  
Ralph Droms (Bucknell),  
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Karen Roubicek (BBNST),  
Marty Schoffstall (PSI, Inc.),  
Patricia Smith (Merit),  
Gene Spafford (Purdue) and  
James Van Bokkelen (FTP Software, Inc.).

### **3. Questions About the Internet**

#### **What is the Internet?**

The Internet is a large collection of networks (all of which run the TCP/IP protocols) that are tied together so that users of any of the networks can use the network services provided by TCP/IP to reach users on any of the other networks. The Internet started with the ARPANET, but now includes such networks as NSFNET, NYSERnet, and thousands of others. There are other major wide area networks, such as BITNET and DECnet networks, that are not based on the TCP/IP protocols and are thus not part of the Internet. However, it is possible to communicate between them and the Internet via electronic mail because of mail gateways that act as "translators" between the different network protocols involved.

Note: You will often see "internet" with a small "i". This could refer to any network built based on TCP/IP, or might refer to networks using other protocol families that are composites built of smaller networks.

#### **I just got on the Internet. What can I do now?**

You now have access to all the resources you are authorized to use on your own Internet host, on any other Internet host on which you have an account, and on any other Internet host that offers publicly accessible information. The Internet gives you the ability to move information between these hosts via file transfers. Once you are logged into one host, you can use the Internet to open a connection to another, login, and use its services interactively (this is known as remote login or "TELNETTING". In addition, you can send electronic mail to users at any Internet site and to users on many non-Internet sites that are accessible via electronic mail.

There are various other services you can use. For example, some hosts provide access to specialized databases or to archives of information. The

Internet Resource Guide provides information regarding some of these sites. The Internet Resource Guide lists facilities on the Internet that are available to users. Such facilities include supercomputer centers, library catalogs and specialized data collections. The guide is published by the NSF Network Service Center (NNSC) and is continuously being updated. The Resource Guide is distributed free via e-mail (send a note to resource-guide-request@nnsf.net to join the e-mail distribution) and via anonymous FTP (in nnsf.net:resource-guide/\*). Hardcopy is available at a nominal fee (to cover reproduction costs) from the NNSC. Call the NNSC at 617-873-3400 for more information.

### **How do I find out if a site has a computer on the Internet?**

Three good sources to consult are "!"%@:: A Directory of Electronic Mail Addressing and Networks" by Donnalyn Frey and Rick Adams; "The User's Directory of Computer Networks", by Tracy LaQuey; and "The Matrix: Computer Networks and Conferencing Systems Worldwide", by John Quarterman.

In addition, it is possible to find some information about Internet sites in the WHOIS database maintained at the DDN NIC at SRI International. The DDN NIC (Defense Data Network, Network Information Center) provides an information retrieval interface to the database that is also called WHOIS. To use this interface, TELNET to NIC.DDN.MIL and type "whois" (carriage return). No login is necessary. Type "help" at the whois prompt for more information on using the facility. WHOIS will show many sites, but may not show every site registered with the DDN NIC (simply for reasons having to do with how the program is set up to search the database).

## **4. Questions About TCP/IP**

### **What is TCP/IP?**

TCP/IP (Transmission Control Protocol/Internet Protocol) [4,5,6] is the common name for a family of over 100 data-communications protocols used to organize computers and data-communications equipment into computer networks. TCP/IP was developed to interconnect hosts on ARPANET, PRNET (packet radio), and SATNET (packet satellite). All three of these networks have since been retired; but TCP/IP lives on. It is currently used on a large international network of networks called the Internet, whose members include universities, other research institutions, government facilities, and many corporations. TCP/IP is also sometimes used for other networks, particularly local area networks that tie together numerous different kinds of computers or tie together engineering workstations.

### **What are the other well-known standard protocols in the TCP/IP family?**

Other than TCP and IP, the three main protocols in the TCP/IP suite are the Simple Mail Transfer Protocol (SMTP) [8], the File Transfer Protocol (FTP) [3], and the TELNET Protocol [9]. There are many other protocols in use on the Internet. The Internet Activities Board (IAB) regularly publishes an RFC [2] that describes the state of standardization of the various Internet protocols. This document is the best guide to the current status of Internet protocols and their recommended usage.

## **5. Questions About the Domain Name System**

### **What is the Domain Name System?**

The Domain Name System (DNS) is a hierarchical, distributed method of organizing the name space of the Internet. The DNS administratively groups hosts into a hierarchy of authority that allows addressing and other information to be widely distributed and maintained. A big advantage to the DNS is that using it eliminates dependence on a centrally-maintained file that maps host names to addresses.

### **What is a Fully Qualified Domain Name?**

A Fully Qualified Domain Name (FQDN) is a domain name that includes all higher level domains relevant to the entity named. If you think of the DNS as a tree-structure with each node having its own label, a Fully Qualified Domain Name for a specific node would be its label followed by the labels of all the other nodes between it and the root of the tree. For example, for a host, a FQDN would include the string that identifies the particular host, plus all domains of which the host is a part up to and including the top-level domain (the root domain is always null). For example, PARIS.NISC.SRI.COM is a Fully Qualified Domain Name for the host at 192.33.33.109. In addition, NISC.SRI.COM is the FQDN for the NISC domain.

## **6. Questions About Internet Documentation**

### **What is an RFC?**

The Request for Comments documents (RFCs) are working notes of the Internet research and development community. A document in this series may be on essentially any topic related to computer communication, and may be anything from a meeting report to the specification of a standard. Submissions for Requests for Comments may be sent to the RFC Editor, Jon Postel (POSTEL@ISI.EDU).

Most RFCs are the descriptions of network protocols or services, often giving detailed procedures and formats for their implementation. Other RFCs report on the results of policy studies or summarize the work of technical committees or workshops. All RFCs are considered public domain unless explicitly marked otherwise.

While RFCs are not refereed publications, they do receive technical review from either the task forces, individual technical experts, or the RFC Editor, as appropriate. Currently, most standards are published as RFCs, but not all RFCs specify standards.

Anyone can submit a document for publication as an RFC. Submissions must be made via electronic mail to the RFC Editor. Please consult RFC 1111, "Instructions to RFC Authors" [10], for further information. RFCs are accessible online in public access files, and a short message is sent to a notification distribution list indicating the availability of the memo. Requests to be added to this distribution list should be sent to RFC-REQUEST@NIC.DDN.MIL.

The online files are copied by interested people and printed or displayed at their sites on their equipment. (An RFC may also be returned via electronic mail in response to an electronic mail query.) This means that the format of the online files must meet the constraints of a wide variety of printing and display equipment.

Once a document is assigned an RFC number and published, that RFC is never revised or re-issued with the same number. There is never a question of having the most recent version of a particular RFC. However, a protocol (such as File Transfer Protocol (FTP)) may be improved and re-documented many times in several different RFCs. It is important to verify that you have the most recent RFC on a particular protocol. The "IAB Official Protocol Standards" [2] memo is the reference for determining the correct RFC to refer to for the current specification of each protocol.

### **How do I obtain RFCs?**

RFCs can be obtained via FTP from NIC.DDN.MIL, with the pathname RFC:RFCnnnn.TXT or RFC:RFCnnnn.PS (where "nnnn" refers to the number of the RFC). Login using FTP, username "anonymous" and password "guest". The NIC also provides an automatic mail service for those sites which cannot use FTP. Address the request to SERVICE@NIC.DDN.MIL and in the subject field of the message indicate the RFC number, as in "Subject: RFC nnnn" (or "Subject: RFC nnnn.PS" for PostScript RFCs).

RFCs can also be obtained via FTP from NIS.NSF.NET. Using FTP, login with username "anonymous" and password "guest"; then connect to the RFC directory ("cd RFC"). The file name is of the form RFCnnnn.TXT-1 (where "nnnn" refers to the number of the RFC). The NIS also provides an automatic mail service for those sites which cannot use FTP. Address the request to NIS-INFO@NIS.NSF.NET and leave the subject field of the message blank. The first line of the text of the message must be "SEND RFCnnnn.TXT-1", where nnnn is replaced by the RFC number.

Requests for special distribution should be addressed to either the author of the RFC in question, or to NIC@NIC.DDN.MIL. SRI International operates NIC.DDN.MIL and has a hardcopy subscription service for RFCs as well as several publications which incorporate a selection of RFCs defining Internet



standards. Unless specifically noted otherwise on the RFC itself, all RFCs are for unlimited distribution.

### **How do I obtain a list of RFCs?**

The NIC maintains a file that is an index of the RFCs. It lists each RFC, starting with the most recent, and for each RFC provides the number, title, author(s), issue date, and number of hardcopy pages. In addition, it lists the online formats (PostScript or ASCII text) for each RFC and the number of bytes each such version is online on the NIC.DDN.MIL host. If an RFC is also an FYI, that fact is noted, with the corresponding FYI number. (There is a parallel FYI Index available). Finally, the Index notes whether or not an RFC is obsoleted or updated by another RFC, and gives the number of that RFC, or if an RFC itself obsoletes or updates another RFC, and gives that RFC number. The index is updated online each time an RFC is issued.

This RFC Index is available online from the NIC.DDN.MIL host as RFC:RFC-INDEX.TXT. The FYI Index is online as FYI:FYI-INDEX.TXT. It is also available from the NIC in hardcopy for \$10, as are individual RFCs. Call the NIC at 1-800-235-3155 for help in obtaining the file.

Which RFCs are Standards?

See "IAB Official Protocol Standards" (currently, RFC 1140) [2].

### **What is an Internet Draft? Are there any guidelines available for writing one?**

Internet Drafts (I-D's) are the current working documents of the IETF. Internet Drafts are generally in the format of an RFC with some key differences:

- The Internet Drafts are not RFC's and are not a numbered document series.
- The words INTERNET-DRAFT appear in place of RFC XXXX in the upper left-hand corner.

- The document does not refer to itself as an RFC or as a Draft RFC.
- An Internet Draft does not state nor imply that it is a proposed standard. To do so conflicts with the role of the IAB, the RFC Editor, and the Internet Engineering Steering Group (IESG).

An Internet Drafts Directory has been installed to make available, for review and comment by the IETF members, draft documents that will be submitted ultimately to the IAB and the RFC Editor to be considered for publishing as an RFC. The Internet Drafts Directories are maintained primarily at the NSFNET Network Service Center (NNSC). There are several "shadow" machines which contain the IETF and Internet Drafts Directories. They are:

NSF Network Service Center: nnsf.nsf.net  
DDN NIC: nic.ddn.mil  
Pacific Rim: munnari.oz.au  
Europe: nic.nordu.net (192.36.148.17)

To access these directories, use anonymous FTP. Login with username, "anonymous", password, "guest". Once logged in, change to the directory, "cd internet-drafts". Internet Draft files can then be retrieved.

For further information on the Internet Drafts of the IETF, or if you have problems with retrieving Internet Draft documents, contact Megan Davies (mdavies@nri.reston.va.us) or Greg Vaudreuil (gvaudre@nri.reston.va.us) for assistance.

### **How do I obtain OSI Standards documents?**

OSI Standards documents are NOT available from the Internet via anonymous FTP due to copyright restrictions. These are available from:

Omnicom Information Service  
501 Church Street NE  
Suite 304  
Vienna, VA 22180 USA

Telephone: (800) 666-4266 or (703) 281-1135  
Fax: (703) 281-1505

However, the GOSIP specification which covers the use of OSI protocols within the U.S. Government is available from the NIC and from the National Institute of Standards and Technology (NIST). The final text of GOSIP Version 2 is now available from both sites. Version 2 is expected to become a Federal Information Processing Standard (FIPS) in early 1991.

Online sources:

Available through anonymous ftp  
from [osi.ncsl.nist.gov](ftp://osi.ncsl.nist.gov)  
(129.6.48.100) as:

```
./pub/gossip/gossip_v2.txt      -- ascii  
./pub/gossip/gossip_v2.txt.Z   -- ascii compressed  
./pub/gossip/gossip_v2.ps     -- PostScript  
./pub/gossip/gossip_v2.ps.Z   -- PostScript compressed
```

Available through anonymous ftp  
from [nic.ddn.mil](ftp://nic.ddn.mil) (192.67.67.20)  
as:

```
PROTOCOLS:GOSIP-V2.TXT      -- ascii  
PROTOCOLS:GOSIP-V2.PS     -- PostScript
```

Hardcopy sources:

Standards Processing Coordinator (ADP)  
National Institute of Standards and Technology  
Technology Building, Room B-64  
Gaithersburg, MD 20899  
(301) 975-2816

Network Information Systems Center  
SRI International, Room EJ291  
333 Ravenswood Ave.  
Menlo Park, CA 94025  
1-800-235-3155

## 7. Questions About Internet Organizations and Contacts

### What is the IAB?

The Internet Activities Board (IAB) is the coordinating committee for Internet design, engineering and management [7]. IAB members are deeply committed to making the Internet function effectively and evolve to meet a large scale, high speed future. The chairman serves a term of two years and is elected by the members of the IAB. The current Chair of the IAB is Vint Cerf. The IAB focuses on the TCP/IP protocol suite, and extensions to the Internet system to support multiple protocol suites.

The IAB performs the following functions:

- 1) Sets Internet Standards,
- 2) Manages the RFC publication process,
- 3) Reviews the operation of the IETF and IRTF,
- 4) Performs strategic planning for the Internet, identifying long-range problems and opportunities,
- 5) Acts as an international technical policy liaison and representative for the Internet community, and
- 6) Resolves technical issues which cannot be treated within the IETF or IRTF frameworks.

The IAB has two principal subsidiary task forces:

- 1) Internet Engineering Task Force (IETF)
- 2) Internet Research Task Force (IRTF)

Each of these Task Forces is led by a chairman and guided by a Steering Group which reports to the IAB through its chairman. For the most part, a collection of Research or Working Groups carries out

the work program of each Task Force.

All decisions of the IAB are made public. The principal vehicle by which IAB decisions are propagated to the parties interested in the Internet and its TCP/IP protocol suite is the Request for Comments (RFC) note series and the Internet Monthly Report.

## **What is the IANA?**

The task of coordinating the assignment of values to the parameters of protocols is delegated by the Internet Activities Board (IAB) to the Internet Assigned Numbers Authority (IANA). These protocol parameters include op-codes, type fields, terminal types, system names, object identifiers, and so on. The "Assigned Numbers" Request for Comments (RFC) [1] documents the currently assigned values from several series of numbers used in network protocol implementations. Internet addresses and Autonomous System numbers are assigned by the Network Information Center at SRI International. This responsibility has been delegated by the IANA to the DDN NIC which serves as the Internet Registry. The IANA is located at USC/Information Sciences Institute.

Current types of assignments listed in Assigned Numbers and maintained by the IANA are:

- Address Resolution Protocol Parameters
- ARPANET and MILNET X.25 Address Mappings
- ARPANET and MILNET Logical Addresses
- ARPANET and MILNET Link Numbers
- BOOTP Parameters and BOOTP Extension Codes
- Domain System Parameters
- IANA Ethernet Address Blocks
- Ethernet Numbers of Interest
- IEEE 802 Numbers of Interest
- Internet Protocol Numbers
- Internet Version Numbers
- IP Time to Live Parameter
- IP TOS Parameters
- Machine Names
- Mail Encryption Types

Multicast Addresses  
Network Management Parameters  
Point-to-Point Protocol Field Assignments  
PRONET 80 Type Numbers  
Port Assignments  
Protocol and Service Names  
Protocol/Type Field Assignments  
Public Data Network Numbers  
Reverse Address Resolution Protocol Operation Codes  
TELNET Options  
Terminal Type Names  
Unix Ports  
X.25 Type Numbers

For more information on number assignments, contact  
IANA@ISI.EDU.

### **What is a NIC? What is a NOC?**

"NIC" stands for Network Information Center. It is an organization which provides network users with information about services provided by the network.

"NOC" stands Network Operations Center. It is an organization that is responsible for maintaining a network.

For many networks, especially smaller, local networks, the functions of the NIC and NOC are combined. For larger networks, such as mid-level and backbone networks, the NIC and NOC organizations are separate, yet they do need to interact to fully perform their functions.

### **What is "The NIC"?**

"The NIC" is the Defense Data Network, Network Information Center (DDN NIC) at SRI International, which is a network information center which holds a primary repository for RFCs and Internet Drafts. The host name is NIC.DDN.MIL. Shadow copies of the RFCs and the Internet Drafts are maintained by the NSFNET on NIS.NSF.NET.

The DDN NIC also provides various user assistance services for DDN users; contact NIC@NIC.DDN.MIL or

call 1-800-235-3155 for more information. In addition, the DDN NIC is the Internet registration authority for the root domain and several top and second level domains; maintains the official DoD Internet Host Table; is the site of the Internet Registry (IR); and maintains the WHOIS database of network users, hosts, domains, networks, and

Points of Contact.

### **What is the IR?**

The Internet Registry (IR) is the organization that is responsible for assigning identifiers, such as IP network numbers and autonomous system numbers, to networks. The IR also gathers and registers such assigned information. The IR may, in the future, allocate the authority to assign network identifiers to other organizations; however, it will continue to gather data regarding such assignments. At present, the DDN NIC at SRI International serves as the IR.

### **What is the IETF?**

The Internet has grown to encompass a large number of widely geographically dispersed networks in academic and research communities. It now provides an infrastructure for a broad community with various interests. Moreover, the family of Internet protocols and system components has moved from experimental to commercial development. To help coordinate the operation, management and evolution of the Internet, the IAB established the Internet Engineering Task Force (IETF).

The IETF is chaired by Phill Gross and managed by its Internet Engineering Steering Group (IESG). The IETF is a large open community of network designers, operators, vendors, and researchers concerned with the Internet and the Internet protocol suite. It is organized around a set of several technical areas, each managed by a technical area director. In addition to the IETF Chairman, the area directors make up the IESG membership.

The IAB has delegated to the IESG the general

responsibility for making the Internet work and for the resolution of all short- and mid-range protocol and architectural issues required to make the Internet function effectively.

### **What is the IRTF?**

To promote research in networking and the development of new technology, the IAB established the Internet Research Task Force (IRTF).

In the area of network protocols, the distinction between research and engineering is not always clear, so there will sometimes be overlap between activities of the IETF and the IRTF. There is, in fact, considerable overlap in membership between the two groups. This overlap is regarded as vital for cross-fertilization and technology transfer.

The IRTF is a community of network researchers, generally with an Internet focus. The work of the IRTF is governed by its Internet Research Steering Group (IRSG). The chairman of the IRTF and IRSG is David Clark.



## **8. Questions About Services**

### **How do I find someone's electronic mail address?**

There are a number of directories on the Internet; however, all of them are far from complete. The largest directories are the WHOIS database at the DDN NIC, the PSInet White Pages, and KNOWBOT. Generally, it is still necessary to ask the person for his or her email address.

### **How do I use the WHOIS program at the DDN NIC?**

To use the WHOIS program to search the WHOIS database at the DDN NIC, TELNET to the NIC host, NIC.DDN.MIL. There is no need to login. Type "whois" to call up the information retrieval program. Next, type the name of the person, host, domain, network, or mailbox for which you need information. If you are only typing part of the name, end your search string with a period. Type "help" for a more in-depth explanation of what you can search for and how you can search. If you have trouble, send a message to NIC@NIC.DDN.MIL or call 1-800-235-3155. Bug reports can be sent to BUG-WHOIS@NIC.DDN.MIL and suggestions for improvements to the program can be sent to SUGGESTIONS@NIC.DDN.MIL.

### **How do I become registered in the DDN NIC's WHOIS database?**

If you would like to be listed in the WHOIS database, you must have an electronic mailbox accessible from the Internet. First obtain the file NETINFO:USER-TEMPLATE.TXT. You can either retrieve this file via anonymous FTP from NIC.DDN.MIL or get it through electronic mail. To obtain the file via electronic mail, send a message to SERVICE@NIC.DDN.MIL and put the file name in the subject line of the message; that is, "Subject: NETINFO USER-TEMPLATE.TXT". The file will be returned to you overnight.

Fill out the name and address information requested in the file and return it to REGISTRAR@NIC.DDN.MIL. Your application will be processed and you will be

added to the database. Unless you are an official Point of Contact for a network entity registered at the DDN NIC, the DDN NIC will not regularly poll you for updates, so you should remember to send corrections to your information as your contact data changes.

### **How do I use the White Pages at PSI?**

Performance Systems International, Inc. (PSI), sponsors a White Pages Pilot Project that collects personnel information from member organizations into a database and provides online access to that data. This effort is based on the OSI X.500 Directory standard.

To access the data, TELNET to WP.PSI.COM and login as "fred" (no password is necessary). You may now look up information on participating organizations. The program provides help on usage. For example, typing "help" will show you a list of commands, "manual" will give detailed documentation, and "whois" will provide information regarding how to find references to people. For a list of the organizations that are participating in the pilot project by providing information regarding their members, type "whois -org \*".

For more information, send a message to WP-INFO@PSI.COM.

### **How do I use the Knowbot Information Service?**

The Knowbot Information Service is a white pages "meta-service" that provides a uniform interface to heterogeneous white pages services in the Internet. Using the Knowbot Information Service, you can form a single query that can search for white pages information from the NIC WHOIS service, the CSNET WHOIS service, the PSI White Pages Pilot Project, and MCI Mail, among others, and have the responses displayed in a single, uniform format.

Currently, the Knowbot Information Service can be accessed through TELNET to port 185 on hosts nri.reston.va.us and sol.bucknell.edu. From a UNIX host, use "telnet nri.reston.va.us 185". There is

also an electronic mail interface available by sending mail to netaddress at either nri.reston.va.us or sol.bucknell.edu.

The commands "help" and "man" summarize the command interface. Simply entering a user name at the prompt searches a default list of Internet directory services for the requested information. Organization and country information can be included through the syntax: "userid@organization.country". For example, the queries "droms@bucknell" and "kille@ucl.gb" are both valid. Note that these are not Domain Names, but rather a syntax to specify an organization and a country for the search.

The default list of directory services currently includes the whois services at the SRI NIC and the CSNET NIC and the white pages service for MCIMail. If an organization is specified, the PSI X.500 service is also searched. Other services can be requested explicitly.

### **What is Usenet? What is Netnews?**

Usenet and Netnews are common names of a distributed computer bulletin board system that some computers on the Internet participate in. It is not strictly an Internet service: many computers not on the Internet also participate. Netnews can be a valuable tool to economize what might otherwise be a large volume of traffic from electronic mailing lists.

### **How do I get on Usenet? How do I get Netnews on my computer?**

To get on Usenet, you must acquire the software, which is available for some computers at no cost from some anonymous FTP sites across the Internet, and you must find an existing Usenet site that is willing to support a connection to your computer. In many cases, this "connection" merely represents additional traffic over existing Internet access channels.

### **What is anonymous FTP?**

Anonymous FTP is a conventional way of allowing you

to sign on to a computer on the Internet and copy specified public files from it [3]. Some sites offer anonymous FTP to distribute software and various kinds of information. You use it like any FTP, but the username is "anonymous". Many systems will allow any password and request that the password you choose is your userid. If this fails, the generic password is usually "guest".

### **What is "TELNET"?**

The term "TELNET" refers to the remote login that's possible on the Internet because of the TELNET Protocol [9]. The use of this term as a verb, as in "telnet to a host" means to establish a connection across the Internet from one host to another. Usually, you must have an account on the remote host to be able to login to it once you've made a connection. However, some hosts, such as those offering white pages directories, provide public services that do not require a personal account.

## **9. Mailing Lists**

### **What is a mailing list?**

A mailing list is really nothing more than an alias that has multiple destinations. Mailing lists are usually created to discuss specific topics. Anybody interested in that topic, may (usually) join that list. Some mailing lists have membership restrictions, others have message content restrictions, and still others are moderated. Most large, "public" mailing lists, such as IETF and TCP-IP, have an additional mail address to which requests to be added or deleted may be sent. Usually, these are of the form listname-request.

There is a "list-of-lists" file available on the host ftp.nisc.sri.com that lists most of the major mailing lists, describes their primary topics, and explains how to subscribe to them. The file is available for anonymous ftp in the netinfo directory as interest-groups (that is, the path is: netinfo/interest-groups). It can also be obtained via electronic mail. Send a message to mail-server@nisc.sri.com with the body of the message reading, "Send netinfo/interest-groups" and the file will be returned in moderate size pieces via electronic mail.

### **How do I contact the administrator of a mailing list rather than posting to the entire list?**

For every mailing list mentioned in the "interest-groups" file, there is a description of how to join the list or send other such administrative messages to the person in charge of the list. In general, however, it is usually safe to assume that you can send a message to an address in the format of ListName-request@domain. The convention of having a parallel mailbox conforming to the "-request" format is very widely followed. All administrative messages regarding using, joining, or quitting the list should be sent to that mailbox instead of to the whole list so that the readers of the list don't have to read them.

## **What are some good mailing lists or news groups?**

The TCP-IP, IETF, and RFC Distribution lists are primary lists for new Internet users who desire further information about current and emerging developments in the Internet. The first two lists are unmoderated discussion lists, and the latter is an announcement service used by the RFC Editor.

## **How do I subscribe to the TCP-IP mailing list?**

To be added to the TCP-IP mailing list, send a message to:

TCP-IP-REQUEST@NIC.DDN.MIL

## **How do I subscribe to the IETF mailing list?**

To be added to the IETF mailing list, send a message to:

IETF-REQUEST@ISI.EDU

## **How do I subscribe to the RFC Distribution list?**

To be added to the RFC Distribution list, send a message to:

RFC-REQUEST@NIC.DDN.MIL

## 10. Miscellaneous "Internet Lore" Questions

### What does :-) mean?

In many electronic mail messages, it is sometimes useful to indicate that part of a message is meant in jest. It is also sometimes useful to communicate emotion which simple words do not readily convey. To provide these nuances, a collection of "smiley faces" has evolved. If you turn your head sideways to the left, :-) appears as a smiling face. Some of the more common faces are:

- :-) smile
- :) also a smile
- :-D laughing
- :-} grin
- :-] smirk
- :-( frown
- ;-) wink
- 8-) wide-eyed
- :-X close mouthed
- :-o oh, no!

### What do "btw", "fyi", "imho", "wrt", and "rtfm" mean?

Often common expressions are abbreviated in informal network postings. These abbreviations stand for "by the way", "for your information", "in my humble [or honest] opinion", "with respect to", and "read the f\*ing manual" (with the "f" word varying according to the vehemence of the reader).

### What is the "FAQ" list?

This list provides answers to "Frequently Asked

Questions" that often appear on various Usenet newsgroups. The list is posted every four to six weeks to the news.announce.newusers group. It is intended to provide a background for new users learning how to use the news. As the FAQ list provide new users with the answers to such questions, it helps keep the newsgroups themselves comparatively free of repetition. Often specific newsgroups will have and frequently post versions of a FAQ list that are specific to their topics.

Other information is also routinely posted. Here are the subject lines of several general information postings provided on Usenet:

- Answers to Frequently Asked Questions (the "FAQ" list)
- Introduction to news.announce
- Rules for posting to Usenet
- How to Create a New Newsgroup
- How to Create a New Trial Newsgroup
- A Primer on How to Work With the Usenet Community
- Emily Postnews Answers Your Questions on Netiquette
- Hints on writing style for Usenet
- USENET Software: History and Sources
- List of Active Newsgroups
- Alternative Newsgroup Hierarchies
- How to Construct the Mailpaths File
- Regional Newsgroup Hierarchies
- List of Moderators
- Publicly Accessible Mailing Lists
- List of Periodic Informational Postings
- How to Get Information about Networks
- A Guide to Social Newsgroups and Mailing Lists



## **11. Suggested Reading**

For further information about the Internet and its protocols in general, you may choose to obtain copies of the following works:

Bowers, K., T. LaQuey, J. Reynolds, K. Roubicek, M. Stahl, and A. Yuan, "Where to Start - A Bibliography of General Internetworking Information", RFC 1175, FYI 3, CNRI, U Texas, ISI, BBN, SRI, Mitre, August 1990.

Comer, D., "Internetworking with TCP/IP: Principles, Protocols, and Architecture", Prentice Hall, New Jersey, 1989.

Krol, E., "The Hitchhikers Guide to the Internet", RFC 1118, University of Illinois Urbana, September 1989.

## 12. References

- [1] Reynolds, J., and J. Postel, "Assigned Numbers", RFC 1060, USC/Information Sciences Institute, March 1990.
- [2] Postel, J., Editor, "IAB Official Protocol Standards", RFC 1140, Internet Activities Board, May 1990.
- [3] Postel, J., and J. Reynolds, "File Transfer Protocol (FTP)", RFC 959, USC/Information Sciences Institute, October 1985.
- [4] Postel, J., "Internet Protocol - DARPA Internet Program Protocol Specification", RFC 791, DARPA, September 1981.
- [5] Postel, J., "Transmission Control Protocol - DARPA Internet Program Protocol Specification", RFC 793, DARPA, September 1981.
- [6] Leiner, B., R. Cole, J. Postel, and D. Mills, "The DARPA Internet Protocol Suite", IEEE INFOCOM85, Washington D.C., March 1985. Also in IEEE Communications Magazine, March 1985. Also as ISI/RS-85-153.
- [7] Cerf, V., "The Internet Activities Board" RFC 1160, CNRI, May 1990.
- [8] Postel, J., "Simple Mail Transport Protocol", RFC 788, USC/Information Sciences Institute, November 1981.
- [9] Postel, J., and J. Reynolds, "TELNET Protocol Specification", RFC 854, USC/Information Sciences Institute, May 1983.
- [10] Postel, J., "Request for Comments on Request for Comments -Instructions to RFC Authors", RFC 1111, USC/Information Sciences Institute, August 1989.

### 13. Condensed Glossary

As with any profession, computers have a particular terminology all their own. Below is a condensed glossary to assist in making some sense of the Internet world.

**ACM** Association for Computer Machinery A group established in 1947 to promote professional development and research on computers.

**address** There are two separate uses of this term in internet networking: "electronic mail address" and "internet address". An electronic mail address is the string of characters that you must give an electronic mail program to direct a message to a particular person. See "internet address" for its definition.

**AI** Artificial Intelligence The branch of computer science which deals with the simulation of human intelligence by computer systems.

**AIX** Advanced Interactive Executive  
IBM's version of Unix.

**ANSI** American National Standards Institute  
A group that certifies organizations which develop U.S. standards for the information processing industry. ANSI accredited groups participate in defining network protocol standards.

**ARP** Address Resolution Protocol  
An Internet protocol which runs on Ethernet and all IEEE 802.X LANs which maps internet addresses to MAC addresses.

**ARPA** Advanced Research Projects Agency  
The former name of what is now called DARPA.

**ARPANET** Advanced Research Projects Agency Network  
A pioneering long haul network funded by ARPA. It served as the basis for early networking research as well as a central backbone during

the development of the Internet. The ARPANET consisted of individual packet switching computers interconnected by leased lines.

- AS** Autonomous System  
A collection of gateways (routers) under a single administrative authority using a common Interior Gateway Protocol for routing packets.
- ASCII** American Standard Code for Information Interchange
- B** Byte  
One character of information, usually eight bits wide.
- b** bit - binary digit  
The smallest amount of information which may be stored in a computer.
- BBN** Bolt Beranek and Newman, Inc.  
The Cambridge, MA company responsible for development, operation and monitoring of the ARPANET, and later, the Internet core gateway system, the CSNET Coordination and Information Center (CIC), and NSFNET Network Service Center (NNSC).
- BITNET** Because It's Time Network  
BITNET has about 2,500 host computers, primarily at universities, in many countries. It is managed by EDUCOM, which provides administrative support and information services. There are three main constituents of the network: BITNET in the United States and Mexico, NETNORTH in Canada, and EARN in Europe. There are also AsiaNet, in Japan, and connections in South America. See CREN.
- bps** bits per second  
A measure of data transmission speed.
- BSD** Berkeley Software Distribution  
Term used when describing different versions of the Berkeley UNIX software, as in "4.3BSD"

UNIX".

**catenet** A network in which hosts are connected to networks with varying characteristics, and the networks are interconnected by gateways (routers). The Internet is an example of a catenet.

**CCITT** International Telegraph and Telephone Consultative Committee

**core gateway**

Historically, one of a set of gateways (routers) operated by the Internet Network Operations Center at BBN. The core gateway system forms a central part of Internet routing in that all groups had to advertise paths to their networks from a core gateway.

**CREN** The Corporation for Research and Educational Networking BITNET and CSNET have recently merged to form CREN.

**CSNET** Computer + Science Network A large data communications network for institutions doing research in computer science. It uses several different protocols including some of its own. CSNET sites include universities, research laboratories, and commercial companies. See CREN.

**DARPA** U.S. Department of Defense Advanced Research Projects Agency  
The government agency that funded the ARPANET and later started the Internet.

**datagram**

The unit transmitted between a pair of internet modules. The Internet Protocol provides for transmitting blocks of data, called datagrams, from sources to destinations. The Internet Protocol does not provide a reliable communication facility. There are no acknowledgements either end-to-

end or hop-by-hop. There is no error control for data, only a header checksum. There are no retransmissions. There is no flow control. See IP.

- DCA Defense Communications Agency  
The government agency responsible for installation of the Defense Data Network (DDN), including the ARPANET and MILNET lines and PSNs. Currently, DCA administers the DDN, and supports the user assistance and network registration services of the DDN NIC.
- DDN Defense Data Network  
Comprises the MILNET and several other DoD networks.
- DDN NIC The network information center at SRI International. It is the primary repository for RFCs and Internet Drafts, as well as providing other services.
- DEC Digital Equipment Corporation
- DECnet Digital Equipment Corporation network A networking protocol for DEC computers and network devices.
- default route  
A routing table entry which is used to direct any data addressed to any network numbers not explicitly listed in the routing table.
- DNS The Domain Name System is a mechanism used in the Internet for translating names of host computers into addresses. The DNS also allows host computers not directly on the Internet to have registered names in the same style, but returns the electronic mail gateway which accesses the non-Internet network instead of an IP address.
- DOD U.S. Department of Defense
- DOE U.S. Department of Energy

dot address (dotted address notation)

Dot address refers to the common notation for Internet addresses of the form A.B.C.D; where each letter represents, in decimal, one byte of the four byte IP address.

EARN European Academic Research Network  
One of three main constituents of BITNET.

EBCDIC Extended Binary-coded Decimal  
Interchange Code

EGP Exterior Gateway Protocol  
A protocol which distributes routing information to the gateways (routers) which connect autonomous systems.

Ethernet  
A network standard for the hardware and data link levels. There are two types of Ethernet: Digital/Intel/Xerox (DIX) and IEEE 802.3.

FDDI Fiber Distributed Data Interface  
FDDI is a high-speed (100Mb) token ring LAN.

FIPS Federal Information Processing Standard

FTP File Transfer Protocol  
The Internet standard high-level protocol for transferring files from one computer to another.

gateway See router

GB Gigabyte  
A unit of data storage size which represents  $2^{30}$  (over 1 billion) characters of information.

Gb Gigabit  
 $2^{30}$  bits of information (usually used to express a data transfer rate; as in, 1 gigabit/second = 1Gbps).

GNU Gnu's Not UNIX

A UNIX-compatible operating system developed by the Free Software Foundation.

**header** The portion of a packet, preceding the actual data, containing source and destination addresses and error-checking fields.

**host number**  
The part of an internet address that designates which node on the (sub)network is being addressed.

**HP** Hewlett-Packard

**HYPERchannel**  
High-speed communications link.

**I/O** Input/Output

**IAB** Internet Activities Board  
The IAB is the coordinating committee for Internet design, engineering and management.

**IBM** International Business  
Machines Corporation

**ICMP** Internet Control Message Protocol  
ICMP is an extension to the Internet Protocol. It allows for the generation of error messages, test packets and informational messages related to IP.

**IEEE** Institute for Electrical and Electronics  
Engineers

**IETF** Internet Engineering Task Force  
The IETF is a large open community of network designers, operators, vendors, and researchers whose purpose is to coordinate the operation, management and evolution of the Internet, and to resolve short- and mid-range protocol and architectural issues. It is a major source of proposed protocol standards which are submitted to the Internet Activities Board for final approval. The IETF meets three times a



year and extensive minutes of the plenary proceedings are issued.

internet

internetwork

Any connection of two or more local or wide-area networks.

Internet

The global collection of interconnected local, mid-level and wide-area networks which use IP as the network layer protocol.

internet address

An assigned number which identifies a host in an internet. It has two or three parts: network number, optional subnet number, and host number.

IP

Internet Protocol

The network layer protocol for the Internet. It is a packet switching, datagram protocol defined in RFC 791.

IRTF

Internet Research Task Force

The IRTF is a community of network researchers, generally with an Internet focus. The work of the IRTF is governed by its Internet Research Steering Group (IRSG).

ISO

International Organization for Standardization

KB

Kilobyte

A unit of data storage size which represents  $2^{10}$  (1024) characters of information.

Kb

Kilobit

$2^{10}$  bits of information (usually used to express a data transfer rate; as in, 1 kilobit/second = 1Kbps = 1Kb).

LAN

Local Area Network

A network that takes advantage of the proximity of computers to offer relatively

efficient, higher speed communications than long-haul or wide-area networks.

- LISP** List Processing Language  
A high-level computer language invented by Professor John McCarthy in 1961 to support research into computer based logic, logical reasoning, and artificial intelligence. It was the first symbolic (as opposed to numeric) computer processing language.
- MAC** Medium Access Control  
For broadcast networks, it is the method which devices use to determine which device has line access at any given time.
- Mac** Apple Macintosh computer.
- MAN** Metropolitan Area Network
- MB** Megabyte  
A unit of data storage size which represents over  $2^{20}$  (one million) characters of information.
- Mb** Megabit  
 $2^{20}$  bits of information (usually used to express a data transfer rate; as in, 1 megabit/second = 1Mbps).
- MILNET** Military Network  
A network used for unclassified military production applications. It is part of the DDN and the Internet.
- MIT** Massachusetts Institute of Technology
- MTTF** Mean Time to Failure  
The average time between hardware breakdown or loss of service. This may be an empirical measurement or a calculation based on the MTTF of component parts.
- MTTR** Mean Time to Recovery (or Repair)  
The average time it takes to restore service

after a breakdown or loss. This is usually an empirical measurement.

- MVS     Multiple Virtual Storage  
An IBM operating system based on OS/1.
- NASA     National Aeronautics and Space Administration
- NBS     National Bureau of Standards  
Now called NIST.
- network number  
The part of an internet address which designates the network to which the addressed node belongs.
- NFS     Network File System  
A network service that lets a program running on one computer to use data stored on a different computer on the same internet as if it were on its own disk.
- NIC     Network Information Center  
An organization which provides network users with information about services provided by the network.
- NOC     Network Operations Center  
An organization that is responsible for maintaining a network.
- NIST     National Institute of Standards and Technology  
Formerly NBS.
- NSF     National Science Foundation
- NSFNET   National Science Foundation Network  
The NSFNET is a highspeed "network of networks" which is hierarchical in nature. At the highest level is a network that spans the continental United States. Attached to that are mid-level networks and attached to the mid-levels are campus and local networks. NSFNET also has connections out of the U.S. to

Canada, Mexico, Europe, and the Pacific Rim.  
The NSFNET is part of the Internet.

**NSFNET** Mid-level Level Network

A network connected to the highest level of the NSFNET that covers a region of the United States. It is to mid-level networks that local sites connect. The mid-level networks were once called "regionals".

**OSI** Open Systems Interconnection

A set of protocols designed to be an international standard method for connecting unlike computers and networks. Europe has done most of the work developing OSI and will probably use it as soon as possible.

**OSI Reference Model**

An "outline" of OSI which defines its seven layers and their functions. Sometimes used to help describe other networks.

**OSPF** Open Shortest-Path First Interior Gateway Protocol

A proposed replacement for RIP. It addresses some problems of RIP and is based upon principles that have been well-tested in non-internet protocols. Originally acronymed as OSPFIGP.

**packet** The unit of data sent across a packet switching network. The term is used loosely. While some Internet literature uses it to refer specifically to data sent across a physical network, other literature views the Internet as a packet switching network and describes IP datagrams as packets.

**PC** Personal Computer

**PCNFS** Personal Computer Network File System

**POSIX** Portable Operating System Interface  
Operating system based on UNIX.

PPP Point-to-Point Protocol  
The Point-to-Point Protocol (PPP) provides a method for transmitting datagrams over serial point-to-point links.

protocol

A formal description of message formats and the rules two computers must follow to exchange those messages. Protocols can describe low-level details of machine-to-machine interfaces (e.g., the order in which bits and bytes are sent across a wire) or high-level exchanges between allocation programs (e.g., the way in which two programs transfer a file across the Internet).

RFC The Internet's Request for Comments documents series The RFCs are working notes of the Internet research and development community. A document in this series may be on essentially any topic related to computer communication, and may be anything from a meeting report to the specification of a standard.

RIP Routing Interchange Protocol One protocol which may be used on internets simply to pass routing information between gateways. It is used on many LANs and on some of the NSFNET intermediate level networks.

RJE Remote Job Entry  
The general protocol for submitting batch jobs and retrieving the results.

RLOGIN Remote Login  
A service on internets very similar to TELNET. RLOGIN was invented for use between Berkeley Unix systems on the same LAN at a time when TELNET programs didn't provide all the services users wanted. Berkeley plans to phase it out.

router A special-purpose dedicated computer that attaches to two or more networks and routes

packets from one network to the other. In particular, an Internet gateway routes IP datagrams among the networks it connects. Gateways route packets to other gateways until they can be delivered to the final destination directly across one physical network.

- RPC** Remote Procedure Call  
An easy and popular paradigm for implementing the client-server model of distributed computing.
- server** A computer that shares its resources, such as printers and files, with other computers on the network. An example of this is a Network Files System (NFS) Server which shares its disk space with one or more workstations that may not have local disk drives of their own.
- SLIP** Serial Line Internet Protocol SLIP is currently a defacto standard, commonly used for point-to-point serial connections running TCP/IP. It is not an Internet standard but is defined in RFC 1055.
- SMTP** Simple Mail Transfer Protocol The Internet standard protocol for transferring electronic mail messages from one computer to another. SMTP specifies how two mail systems interact and the format of control messages they exchange to transfer mail.
- SNA** System Network Architecture  
IBM's data communications protocol.
- SNMP** Simple Network Management Protocol The Simple Network Management Protocol (RFC 1157) is the Internet's standard for remote monitoring and management of hosts, routers and other nodes and devices on a network.
- subnet** A portion of a network, which may be a physically independent network, which shares a network address with other portions of the network and is distinguished by a subnet

number. A subnet is to a network what a network is to an internet.

subnet number

A part of the internet address which designates a subnet. It is ignored for the purposes internet routing, but is used for intranet routing.

T1 A term for a digital carrier facility used to transmit a DS-1 formatted digital signal at 1.544 megabits per second.

T3 A term for a digital carrier facility used to transmit a DS-3 formatted digital signal at 44.746 megabits per second.

TCP Transmission Control Protocol A transport layer protocol for the Internet. It is a connection oriented, stream protocol defined by RFC 793.

TCP/IP Transmission Control Protocol/Internet Protocol  
This is a common shorthand which refers to the suite of application and transport protocols which run over IP. These include FTP, TELNET, SMTP, and UDP (a transport layer protocol).

Telenet A public packet-switching network operated by US Sprint. Also known as "SprintNet".

TELNET The Internet standard protocol for remote terminal connection service. TELNET allows a user at one site to interact with a remote timesharing system at another site as if the user's terminal was connected directly to the remote computer.

THEnet The Texas Higher Education Network, a multiprotocol network connecting most major academic and research institutions in the State of Texas, as well as several institutions in Mexico.

Token Ring

A type of LAN. Examples are IEEE 802.5, ProNET-10/80 and FDDI. The term "token ring" is often used to denote 802.5

**Tymnet** A public character-switching/packet-switching network operated by British Telecom.

**UDP** User Datagram Protocol A transport layer protocol for the Internet. It is a datagram protocol which adds a level of reliability and multiplexing to IP datagrams. It is defined in RFC 768.

**ULTRIX** UNIX-based operating system for Digital Equipment Corporation computers.

**UNIX** An operating system developed by Bell Laboratories that supports multiuser and multitasking operations.

**UUCP** UNIX-to-UNIX Copy Program A protocol used for communication between consenting UNIX systems.

**VMS** Virtual Memory System  
A Digital Equipment Corporation operating system.

**WAN** Wide Area Network

**WHOIS** An Internet program which allows users to query a database of people and other Internet entities, such as domains, networks, and hosts, kept at the NIC. The information for people shows a person's company name, address, phone number and email address.

**XNS** Xerox Network System  
A data communications protocol suite developed by Xerox. It uses Ethernet to move the data between computers.

**X.25** A data communications interface specification developed to describe how data passes into and out of public data communications networks.



The public networks such as Sprintnet and Tymnet use X.25 to interface to customer computers.

## **14. Security Considerations**

Security issues are not discussed in this memo.

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